



Encounter Data Processing System General Updates

- When MAOs and other entities submit incident reports for an error that is appearing for multiple test cases on one file, it is not necessary to submit a separate incident per test case. Compiling the common issues into one incident allows the EDS team to quickly identify, review and address the issues. For example, one submitter reports the following for a contract HXXXX:
 - Incident #63 – Edit 02110 issue with bene 'XYZ' is being returned for TC03.
 - Incident #64 – Edit 02110 issue with bene 'XYZ' is being returned for TC04.
 - Incident #65 – Edit 02110 issue with bene 'XYZ' is being returned for TC05.

REMINDER – Protected Health Information (PHI) which includes, but is not limited to beneficiary HICN, must not be submitted directly through the Incident Tracking Tool or EDS Inbox without standard security measures under HIPAA rules and regulations.

- For submissions to void an encounter ICN, MAOs and other entities must ensure the void request has the same amount of lines submitted as the original encounter ICN.
- MAOs and other entities should continue submitting Tier 1 and Tier 2 data for Professional and Institutional end-to-end testing.
- MAO-002 reports for testing files are being sent within seven (7) business days of submission.
- MAO-002 reports for production files will be sent within five (5) business days of submission.



MAO-002 Reports

- **Edit 02110 – Beneficiary Health Insurance Number (HICN) Not on File** will appear if the member was not active during 2012. Ensure that the beneficiary membership status was active in 2012. If you receive this edit message in error and have verified member data against CMS member files, please report the discrepancy using the EDS Incident Tracking Tool. Please include the encounter ICN in the incident report. Additional research is being performed to validate results on this edit and further instructions will be provided.



End-To-End Testing

Every week, the EDPS bulletin will provide the results of MAO-002 reports analysis with top errors and any notable findings. For the week of May 7, MAO-002 reports reflected the following errors:

- 98325 Claim is an Exact Duplicate of a Previously Priced Claim
- 02240 Beneficiary Not Enrolled in Medicare Advantage Organization for Date of Service
- 02110 Beneficiary Health Insurance Carrier Number (HICN) Not on File
- 00265 Adjustment or Void ICN Not Found in History
- 03101 Invalid Beneficiary Gender for Procedure

The EDPS Bulletin is a weekly bulletin providing the latest updates on encounter data processing to MAOs and other entities. For further system related questions, comments or concerns, please contact eds@ardx.net. Thank you for being a part of the encounter data team.